



Lessons Learned in Achieving Data Center Efficiency Goals – 3 Case Studies

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Developing Innovative,
Replicable Solutions
with Market Leaders

- ▶ **Better Buildings Challenge**
- ▶ Better Buildings Alliance
- ▶ Better Buildings, Better Plants
- ▶ **Better Buildings Accelerators**
- ▶ Better Buildings Residential
- ▶ Strategic Energy Management



State, Local, and
Federal Governments
Leading by Example

- ▶ Better Communities Alliance
- ▶ Performance Contracting



Making Energy
Efficiency Investment
Easier

- ▶ Better Buildings Solution Center
- ▶ Financing Navigator
- ▶ Improved Data Consistency and Access
- ▶ Tools to Assess the Efficiency of Buildings/Homes
- ▶ Tools for Energy Management



Expanding
the Workforce

- ▶ Better Buildings Workforce Guidelines
- ▶ Industrial Energy Management Workforce

Better Buildings and Data Centers

Challenge partners set 10-year, 20% energy-savings targets across portfolio of buildings and share results

Better Buildings Challenge	
CenturyLink	
Digital Realty Trust	
eBay Inc.	
Facebook	
Intel Corporation	
Intuit	
IO Data Centers	
Iron Mountain Data Centers	
Michigan State University	
Sabey Data Center Partners	
Staples	

Accelerator partners set 5-year, 25% energy-savings targets across one or more data centers and provide regular updates on progress

Better Buildings Accelerator	
ANL	Defense Health Agency
EMSL	Georgia Tech
Indiana University	LBNL
LLNL	LANL
NERSC	NREL
ORNL	Stanford
State of Michigan	Home Depot
DOD-DISA	DOJ-DEA
VA	EPA
NASA	SSA
University of Colorado	University of Iowa
Virtustream	Waste Management



Data Center Path to Efficiency and Automation

October 2017

Data Center Path to Efficiency and Automation

1. PayPal's data center landscape
2. The efficiency challenge
3. Our journey so far
4. Phase 1 - Improving space and power efficiency
5. Phase 2 - Improving process and tool efficiency
6. Phase 3 - Planned future improvements

PayPal's data center landscape

PayPal has grown rapidly over the last decade and our data center landscape has become increasingly complex. A key challenge was to maximize efficiency to ensure available capacity.

16 Countries
33 Data Centers

~2,500 Racks 27 Megawatts
3,000+ DC Infrastructure Assets

1M+ Monitoring Endpoints

3 primary DC partners 13 Tools & Platforms

~130 People 900+ DC Procedures

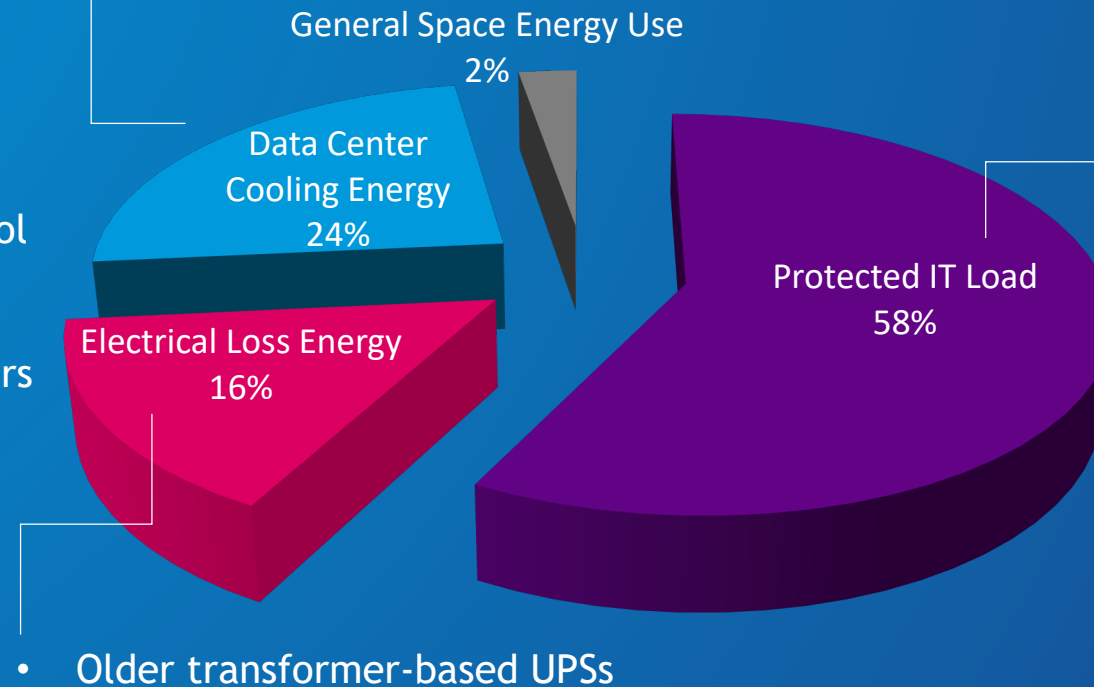
Reduced carbon footprint



The efficiency challenge

We captured an initial baseline to determine our energy usage and identify several sources of inefficiencies

- Always-on cooling
- Lack of proper containment
- No temperature control zones
- Inefficient CRAH motors



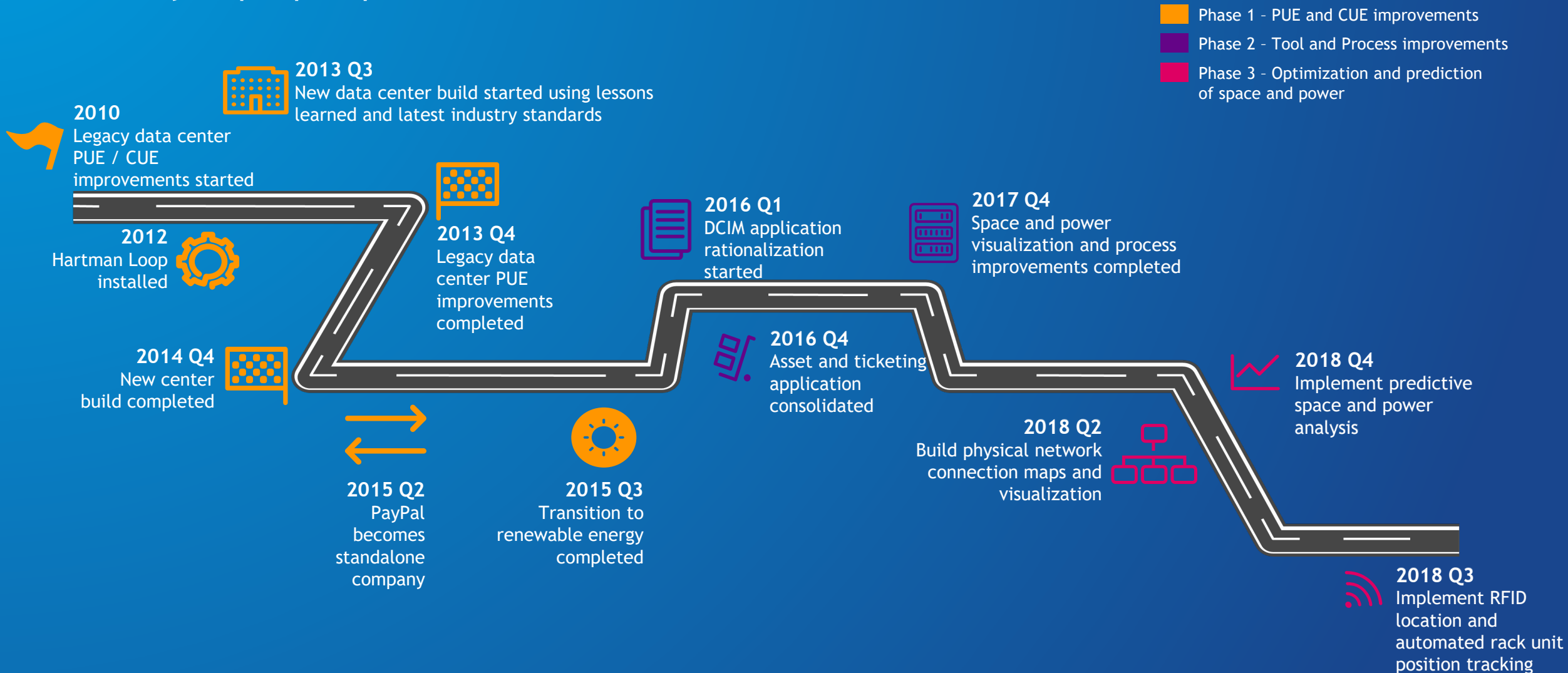
- Lack of transparency on equipment ownership
- No mechanism for clear utilization showback
- Require a large buffer in capacity to ensure we meet business demand
- Over-allocation for failure scenarios
- Significant amount of unused hardware (i.e. zombie assets). Estimated utilization is ~40-50%

Our ultimate goal is to reach 70% true utilization for space and power in the data center and this requires tackling efficiency on multiple fronts

Video

Our journey so far

We tackled efficiency improvements in multiple phases moving from physical space and power efficiency to people, process and tools.



Phase 1 - Improving space and power efficiency



We began improving efficiency by tackling quick wins in our legacy Phoenix data center

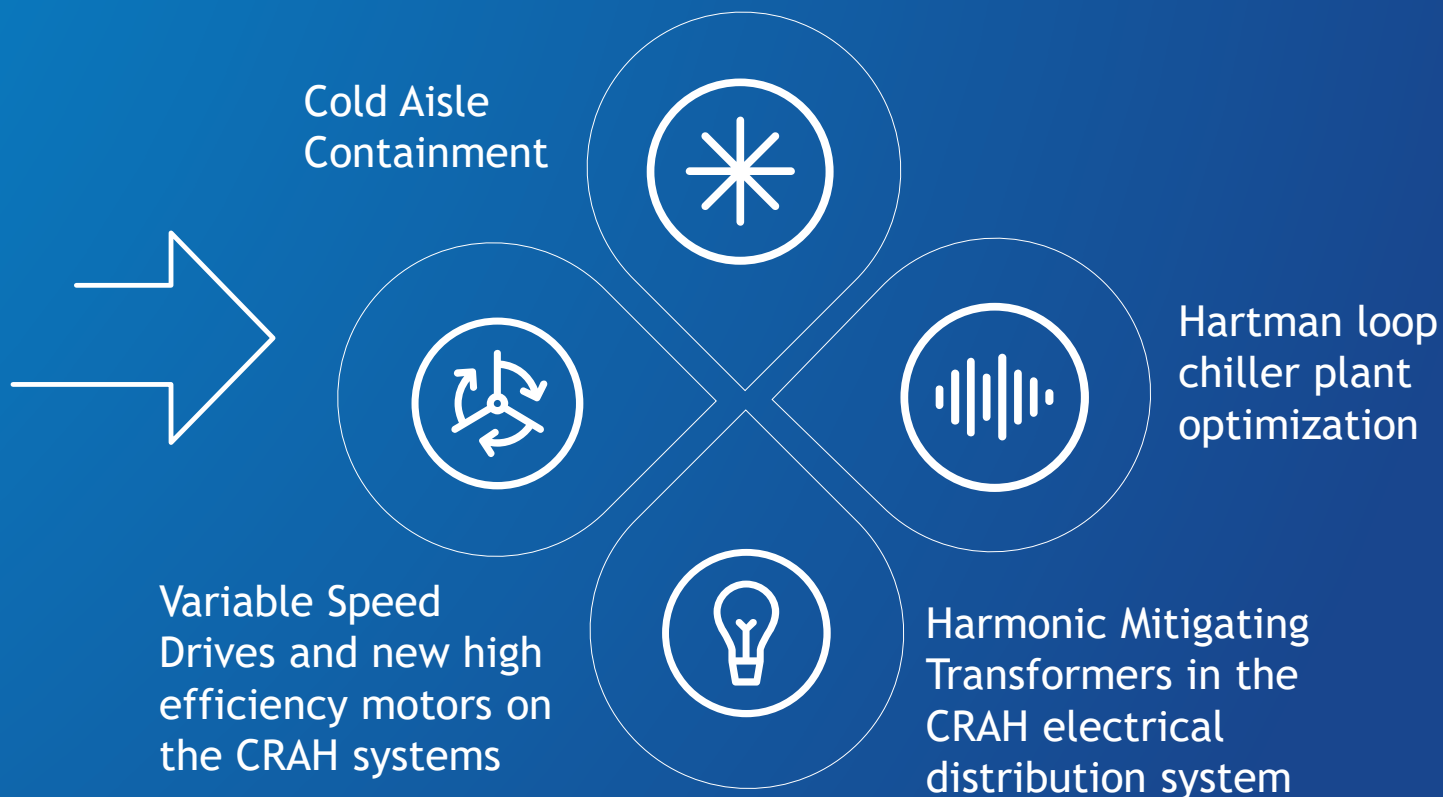
Current Situation

Reducing Data Center cooling energy

- The data center was operated as a standard tier IV facility
- The electrical losses and IT load required long lead times to address

Solution

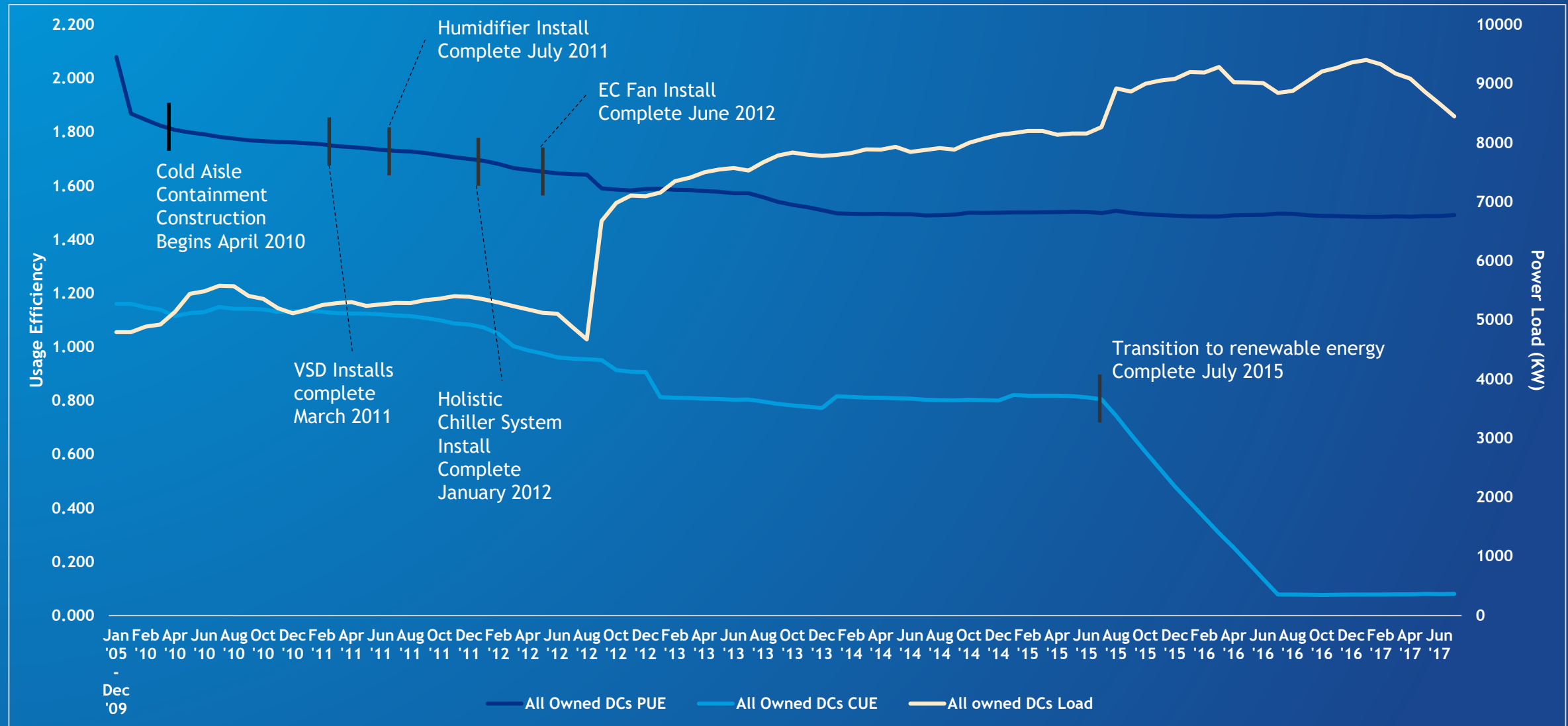
Three year energy management plan



Phase 1 - Impact on data center efficiency



The net result of the efficiency projects was an improvement of PUE from 1.85 to 1.49 (19%) across owned data centers.

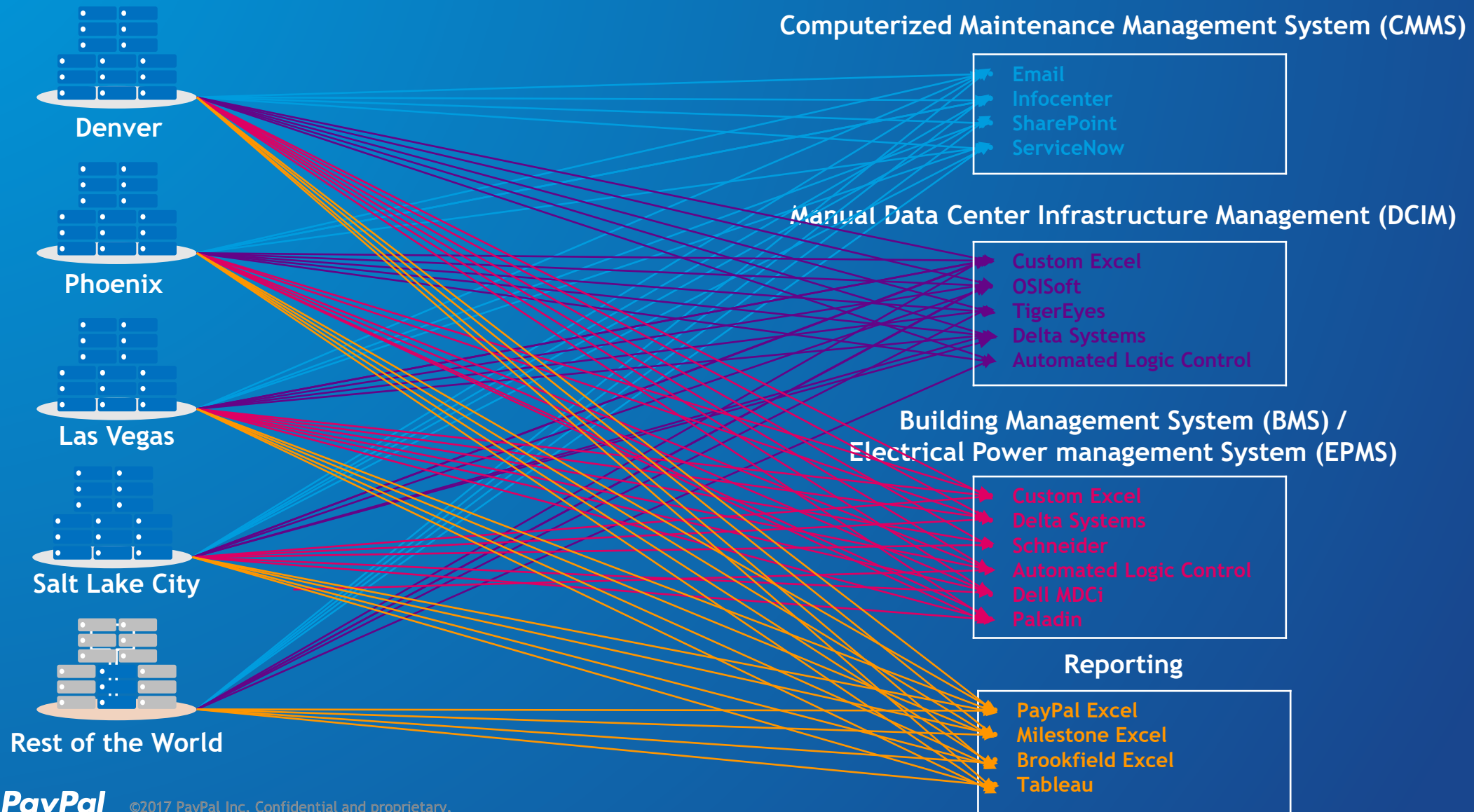


PayPal

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Phase 2 - How we have traditionally managed our data centers

Ticketing, monitoring, alarming, and data have historically been fragmented across multiple platforms



Phase 2 - How our data centers will be managed moving forward

Ticketing, monitoring, alarming, and data will be consolidated into a single pane of glass

Computerized Maintenance Management System (CMMS)

- Email
- Infocenter

servicenow

TIER4+4



- PayPal Excel
- Milestone Excel
- Brookfield Excel
- Tableau



Denver



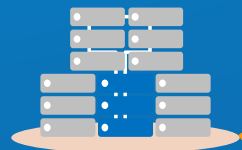
Phoenix



Las Vegas



Salt Lake City



Rest of the World

Phase 3 - Planned Future Improvements - “What’s next?”

With the physical and application improvements in place we can begin to further automate our systems and predict future demand

Current Situation

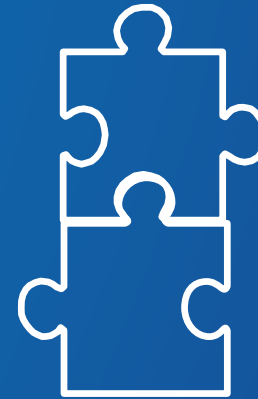


Significant ongoing effort needed to continually audit assets to validate their location and position with racks



Solution

Power Strip Tagging
Provides automated asset unit position within the rack saving time for audits and provides rack usage indicators.



RFID Tagging
Provides automated building level position and will be used to automatically receive assets and check them in/out of stock



Lead times for provisioning can be weeks if there is no space and power available at the time of a request



Predictive analysis of space and power

- 1 Objective is to use data to more accurately project expected space and power usage
- 2 Projections would be used to automatically issue procurement or work tickets to stay ahead of the demand, reducing provisioning times from weeks to days

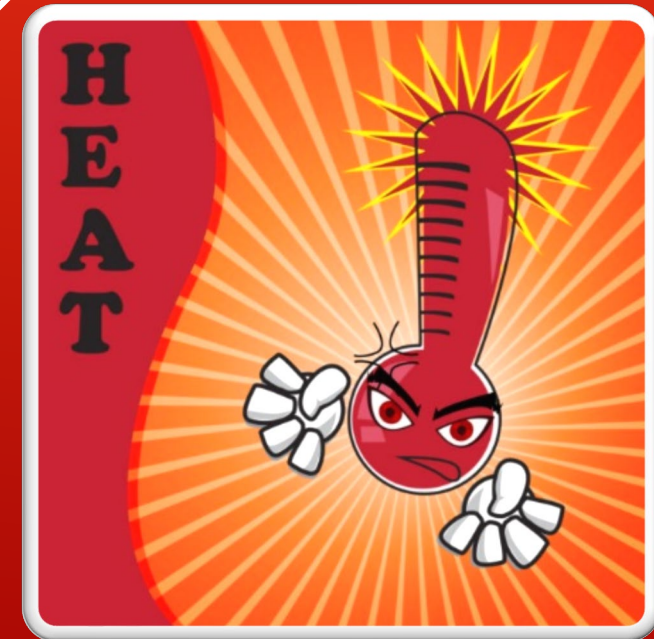


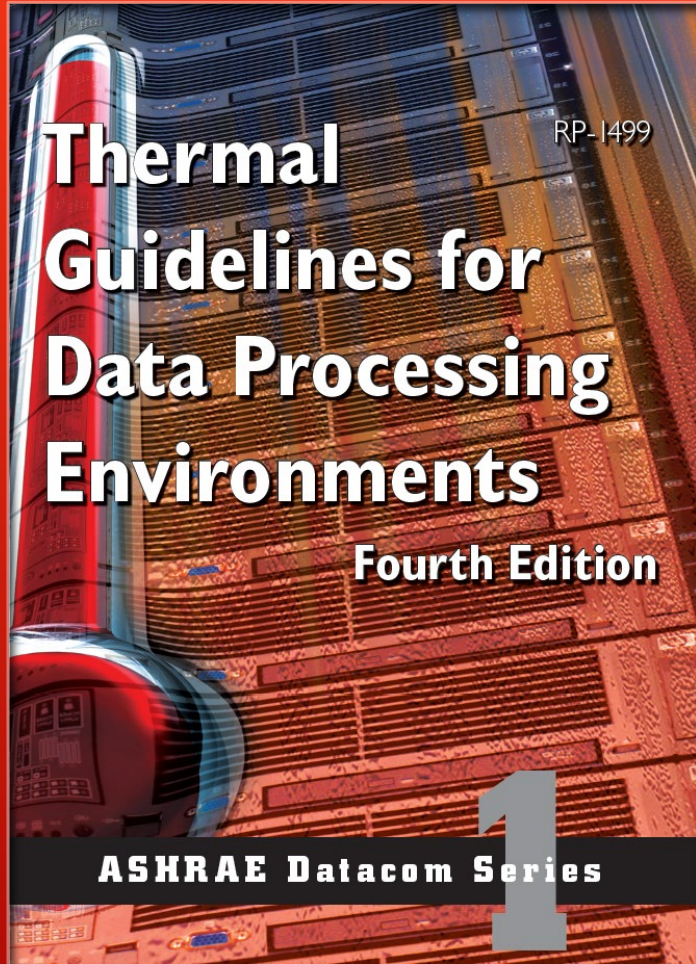


HOW HOT CAN I GO?

Intuit's Journey in Quincy Washington

Dave Breland
Manager, Enterprise Data Center Facilities





FIRST- I NEEDED A GUIDE

ASHRAE Datacom Series formerly TC9.9

These environmental envelopes pertain
to air entering the IT equipment

Conditions at SEA LEVEL

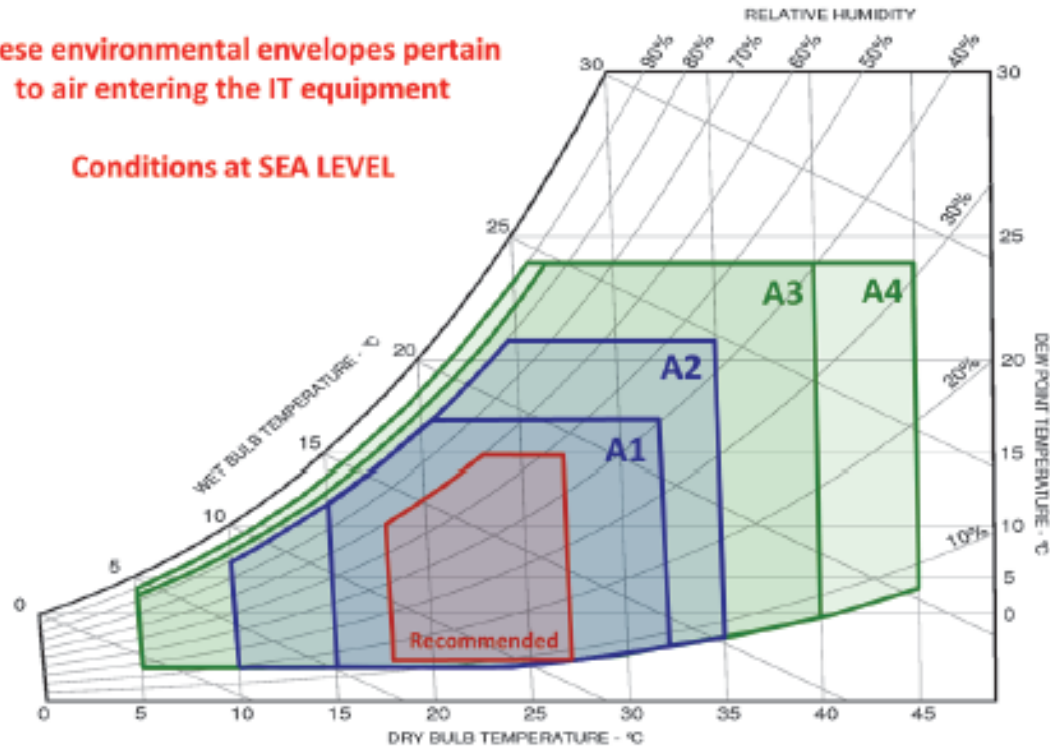


Figure 2.3 2015 recommended and allowable envelopes for ASHRAE Classes A1, A2, A3, and A4.

INSIDE ASHRAE'S DATACOM GUIDE

2.2.1 Environmental Class Definitions for Air-Cooled Equipment

Compliance with a particular environmental class requires full operation of the equipment over the entire allowable environmental range, based on nonfailure conditions.

Class A1: Typically a data center with tightly controlled environmental parameters (dew point, temperature, and RH) and mission-critical operations; types of products typically designed for this environment are enterprise servers and storage products.

Table B.1 2015 Thermal Guidelines—I-P Version (SI Version in Table 2.1)

Equipment Environment Specifications for Air Cooling							
Class ^a	Product Operation ^{b,c}					Product Power Off ^{c,d}	
	Dry-Bulb Temperature ^{e,g} , °F	Humidity Range ^{h,i,k,l} , Noncondensing	Maximum Dew Point, ^k °F	Maximum Elevation ^{e,j,m} , ft	Maximum Rate of Change ^f , °F/h	Dry-Bulb Temperature, °F	Relative Humidity, ^k %
Recommended (Suitable for all four classes; explore data center metrics in this book for conditions outside this range.)							
A1 to A4	64.4 to 80.6	15.8°F DP to 59°F DP and 60% rh					
Allowable							
A1	59 to 89.6	10.4°F DP and 8% rh to 62.6°F DP and 80% rh	62.6	10,000	9/36	41 to 113	8 to 80
A2	50 to 95	10.4°F DP and 8% rh to 69.8°F DP and 80% rh	69.8	10,000	9/36	41 to 113	8 to 80
A3	41 to 104	10.4°F DP and 8% rh to 75.2°F DP and 85% rh	75.2	10,000	9/36	41 to 113	8 to 80
A4	41 to 113	10.4°F DP and 8% rh to 75.2°F DP and 90% rh	75.2	10,000	9/36	41 to 113	8 to 80
B	41 to 95	8% to 82.4°F DP and 80% rh	82.4	10,000	N/A	41 to 113	8 to 80
C	41 to 104	8% to 82.4°F DP and 80% rh	82.4	10,000	N/A	41 to 113	8 to 80

* For potentially greater energy savings, refer to the section "Detailed Flowchart for the Use and Application of the ASHRAE Data Center Classes" in Appendix C for the process needed to account for multiple server metrics that impact overall TCO.

IN ENGLISH

Recommended vs.
Allowable



HOW DO I KNOW?

Is there some way for me to know for sure?

PowerEdge R620



Technical Guide



Dell states 10°C – 35°C while the ASHRAE Guideline allows 15°C – 32°C.

ASHRAE Guidelines are well within Dell Requirements

Table 33. Environmental specifications

Fresh Air: temperature, humidity, altitude de-rating

Continuous operation	10°C to 35°C (50°F to 95°F) at 10% to 80% relative humidity with 26°C (78.8°F) maximum dew point (maximum wet bulb temperature). De-rate maximum allowable dry bulb temperature at 1°C per 300m above 950m (1°F per 547 ft above 3117 ft).
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PowerEdge R820



Technical Guide

Dell states 10°C – 35°C while the ASHRAE Guideline allows 15°C – 32°C.

ASHRAE Guidelines are well within Dell Requirements



Table 27. Environmental specifications

Fresh Air: temperature, humidity, altitude de-rating

Continuous operation	10°C to 35°C (50°F to 95°F) at 10% to 80% relative humidity with 26°C (78.8°F) maximum dew point (maximum wet bulb temperature). De-rate maximum allowable dry bulb temperature at 1°C per 300m above 950m (1°F per 547 ft above 3117 ft).
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HP ProLiant DL170e G6 Server - Overview

Product description



The DL170e G6 is optimized for efficiency, density and flexibility and can be serviced individually without impacting the operation of other server nodes sharing the same chassis. The DL2000 consists of up to 4 independent DL170e G6 servers in the 2U HP ProLiant e2000 G6 Chassis. The servers share power supplies and fans, providing greater power and cooling efficiencies.

HP states 10°C – 35°C while the ASHRAE Guideline allows 15°C – 32°C.
ASHRAE Guidelines are well within HP Requirements

Environmental specifications

Item	Description
Thermal output (maximum operating)	392 W/hr
System inlet temperature, operating	50° to 95° F (10° to 35° C) at sea level with an altitude derating of 1.8°F per every 1000 ft (1.0°C per every 305 m) above sea level to a maximum of 10,000 ft (3050 m), no direct sustained sunlight. Maximum rate of change is 18°F/hr (10°C/hr). The upper limit may be limited by the type and number of options installed. System performance may be reduced if operating with a fan fault or above 86°F (30°C).

HP states 10°C – 35°C while the ASHRAE Guideline allows 15°C – 32°C.

ASHRAE Guidelines are well within HP Requirements

HP ProLiant DL2000 server technologies

System Inlet Temperature Operating

50° to 95° F (10° to 35° C) at sea level with an altitude derating of 1.8°F per every 1000 ft (1.0°C per every 305 m) above sea level to a maximum of 10,000 ft (3050 m), no direct sustained sunlight. Maximum rate of change is 18°F/hr (10°C/hr). The upper limit may be limited by the type and number of options installed.

System performance may be reduced if operating with a fan fault or above 86°F (30°C).



Cisco states 0°C – 40°C while the ASHRAE Guideline allows 15°C – 32°C.

ASHRAE Guidelines are well within Cisco Requirements

Cisco Nexus 9396PX



Environmental Specifications

Environment		Specification
Temperature	Ambient operating temperature	32 to 104° F (0 to 40° C)
	Ambient nonoperating	-40 to 158° F (-40 to 70° C)
Relative humidity	Ambient (noncondensing)	5 to 95%
Altitude	Operating	0 to 13,123 feet (0 to 4,000 meters)

Cisco Nexus 7000 18-Slot Switch

[Compare Models](#)
[View 3D Model](#)



Cisco states 0°C – 40°C while the ASHRAE Guideline allows 15°C – 32°C.
ASHRAE Guidelines are well within Cisco Requirements

Climatic Environment

Table 10 summarizes the climatic environment for the Cisco Nexus 7000 4-, 9-, 10-, and 18-Slot chassis.

Table 10. Climatic Environment

Item	Description			
	Cisco Nexus 7000 4-Slot Chassis	Cisco Nexus 7000 9-Slot Chassis	Cisco Nexus 7000 10-Slot Chassis	Cisco Nexus 7000 18-Slot Chassis
Temperature	<ul style="list-style-type: none">Operating: 32 to 104°F (0 to 40°C)Short term: 23 to 131°F (-5 to 55°C)*Nonoperating: -40 to 158°F (-40 to 70°C)* <p>Note:</p> <ul style="list-style-type: none">Chassis external thermal requirements are defined in the GR-63-CORE Network Equipment Building Standards (NEBS) specification published by Telcordia Technologies in Section 4.1.2, Operating Temperature and Humidity Criteria.Short term refers to a period of not more than 96 consecutive hours and a total of not more than 15 days in 1 year (a total of 360 hours in any given year, but no more than 15 occurrences during that 1-year period). <p>* 131°F (55°C) and 25% relative humidity for equipment shelves that fill less than half the frame (length)</p>			
Humidity	<ul style="list-style-type: none">Relative humidity (nonoperating): 5 to 95%, noncondensingRelative humidity (operating): 5 to 90%, noncondensing <p>Note: An ambient relative humidity between 45 and 50% is suggested to reduce corrosive problems, to provide an operating time buffer in the event of failures, and to reduce interference from static discharges.</p>			

NetApp Disk Shelves and Storage Media Technical Specifications

NetApp states 0°C – 40°C while the ASHRAE Guideline allows 15°C – 32°C.

ASHRAE Guidelines are well within NetApp Requirements



Environmental Specifications

Environment		Specification
Temperature	Ambient operating temperature	32 to 104°F (0 to 40°C)
	Ambient nonoperating	-40 to 158°F (-40 to 70°C)
Relative humidity	Ambient (noncondensing)	5 to 95%
Altitude	Operating	0 to 13,123 feet (0 to 4,000 meters)

Apple states 0°C – 35°C while the ASHRAE Guideline allows 15°C – 32°C.

ASHRAE Guidelines are well within Apple Requirements

Electrical and operating requirements

- Line voltage: 100–240V AC
- Frequency: 50Hz to 60Hz, single phase
- Maximum continuous power: 450W
- Operating temperature: 50° to 95° F (10° to 35° C)
- Relative humidity: 5% to 95% noncondensing
- Maximum altitude: 16,400 feet (5000 meters)
- Typical acoustical performance, sound pressure level (operator position): 12 dBA at idle



Pure Storage states 5°C – 35°C while the ASHRAE Guideline allows 15°C – 32°C.
ASHRAE Guidelines are well within Pure Storage Requirements

ENVIRONMENTAL

//M10, //M20, //M50, //M70	RANGE	NOTES
Operating Temperature	5° to 35° C	Derate 1 C per 300 m above 950 m
Non-operating Temperature	0° to 60° C	
Operating Humidity	10 – 80%	Non-condensing
Non-operating Humidity	5 – 95%	At a maximum temperature of 33° C. Non-condensing, web bulb 33° C.



Although OSHA does not have a particular regulation or standard that covers high-temperature environments, the General Duty Clause, Section 5(a)(1) of the Occupational Safety and Health Act of 1970 (OSHA 2012b), requires each employer to “furnish to each of his employees employment and a place of employment which are free from recognized hazards that are causing or are likely to cause death or serious physical harm.” OSHA has interpreted this rule such that employers shall provide means and methods that will reduce the likelihood of worker heat stress. These means or methods may include issuing personal protective equipment (PPE), minimizing exposure through frequent breaks, frequent hydration, and developing a heat stress program. There are various manufacturers that produce PPE for hot working environments.

Table E.1 Permissible Heat Exposure Threshold Limit Value (TLV) (ACGIH 1992)

Work/Rest Regimen	Work Load ¹		
	Light	Moderate	Heavy
Continuous work	30.0°C (86°F)	26.7°C (80°F)	25.0°C (77°F)
75% work, 25% rest, each hour	30.6°C (87°F)	28.0°C (82°F)	25.9°C (78°F)
50% work, 50% rest, each hour	31.4°C (89°F)	29.4°C (85°F)	27.9°C (82°F)
25% work, 75% rest, each hour	32.2°C (90°F)	31.1°C (88°F)	30.0°C (86°F)

1. Values are in °C and °F (wet-bulb globe temperature [WBGT]).

Appendix E

OSHA and Personnel Working in High Air Temperatures



INTUIT'S JOURNEY IN QUINCY WASHINGTON

THEN

- Original Design 72°F top of Rack
- CWS Temp 47°F
- Economizer Start OAWBT 45°F with a CWST of <47.5°F.
- Economizer Stop 48.5°F CWST
- Averaged 48% of year on economizer at current load

NOW

- Current Control 78.5°F top of Rack
Warn 80°F Alarm
- CWS Temp 61°F
- Economizer Start OAWBT 58°F with a CWST of <61.5°F.
- Economizer Stop 64°F CWST
- Now average 65% on water side economizer

The screenshot displays the 'Chilled Water Plant Setup-Lead' interface. At the top, it shows 'Main' and 'Econ Run Time (Since Aug 1)' as 4,088.2 hours. The title 'Chilled Water Plant Setup-Lead' is prominently displayed. On the right, 'OA Drybulb' is 54.3 deg F and 'OA Wetbulb' is 44.2 deg F. The 'intuit.' logo is also present.

Below the title bar, there are several sections:

- SELECT ONE CHW BYPASS:** EAST (A) Open (363.0 gpm, Forward) and WEST (B) Close (11.5 gpm, Reverse).
- GLOBAL CLG TOWER SP's:** 15.5, 0.3, and 12.0.
- ALL ROOMS:** STAGE UP A CHILLER, IF BYPASS FLOW < 1,000.0 gpm FOR 300.0 SECS; STAGE DOWN A CHILLER, IF BYPASS FLOW > 1,914.0 gpm FOR 300.0 SECS; PRECOOL TOWER BASINS (PRIOR TO ENTRY INTO ECON) RUN PRECOOL AT OA-WBT < 62.0 deg F PRECOOL ON? False.
- CHILLER STAGING PARAMETERS:** STAGE UP A CHILLER, IF BYPASS FLOW < 1,000.0 gpm FOR 300.0 SECS; STAGE DOWN A CHILLER, IF BYPASS FLOW > 1,914.0 gpm FOR 300.0 SECS; PRECOOL TOWER BASINS (PRIOR TO ENTRY INTO ECON) RUN PRECOOL AT OA-WBT < 62.0 deg F PRECOOL ON? False.

The main control area is divided into columns for DESIRED RANK, OPERATING RANK, CHILLER ALARM?, PCHWP ALARM?, CWP ALARM?, TOWER ALARM?, and ECON ON?. It lists three chillers:

- CHILLER 1:** DESIRED RANK 3, OPERATING RANK 3.0, CHILLER ALARM? Off, PCHWP ALARM? #1, CWP ALARM? False, TOWER ALARM? Normal, ECON ON? Off. START ECON AT OA-WBT < 58.0 deg F AND HX CHWLWT < 61.5 FOR 300.0 SECS. HX CHWLWT 60.6 deg F. STOP ECON HX CHWLWT > 64.0 FOR 5 MINUTES.
- CHILLER 2:** DESIRED RANK 1, OPERATING RANK 1.0, CHILLER ALARM? Off, PCHWP ALARM? #2, CWP ALARM? False, TOWER ALARM? Normal, ECON ON? On. HX ALARM? Off.

At the bottom, it shows 'ECON AVAILABLE? True' and 'OPERATOR: YOUR CMD TO GO FOR ECONOMIZER True'.

Main

Chiller Room 1

intuit.

OA Drybulb OA Wetbulb

53.7 deg F 44.0 deg F

Econ Run Time
(Since Aug 1)

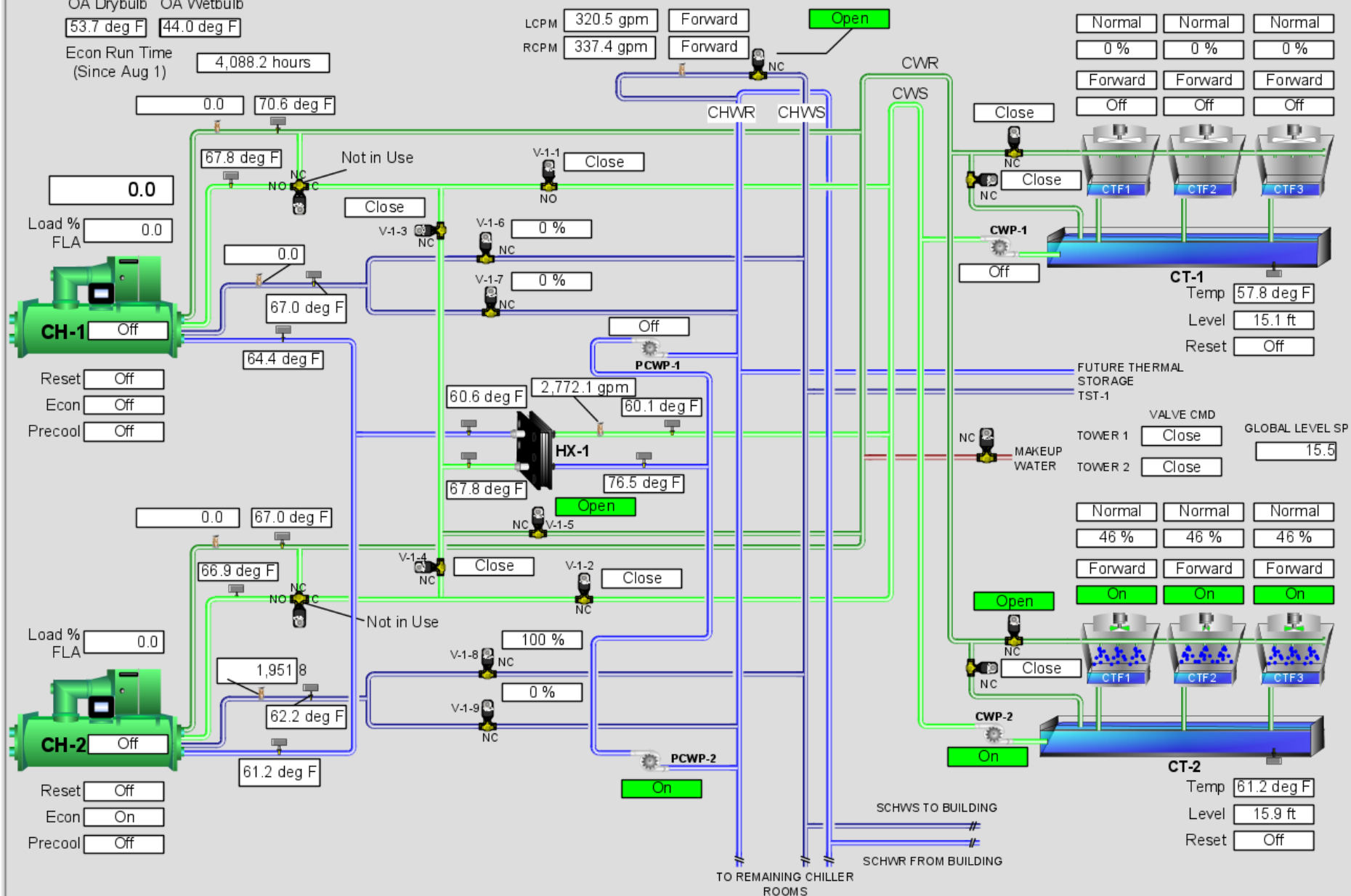
4,088.2 hours

LCPM 320.5 gpm Forward
RCPM 337.4 gpm Forward

Open

Normal	Normal	Normal
0 %	0 %	0 %
Forward	Forward	Forward
Off	Off	Off

One of Our
Cooling
Plants

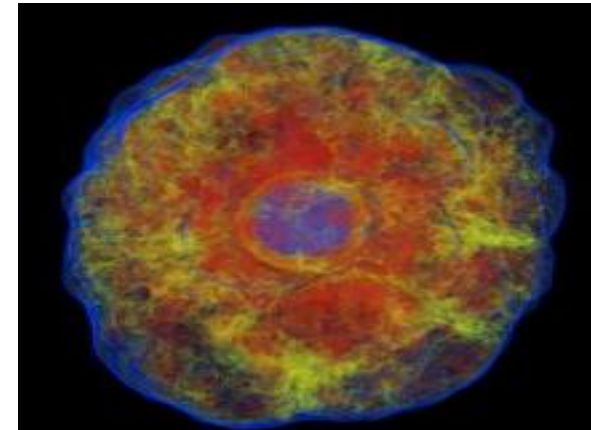
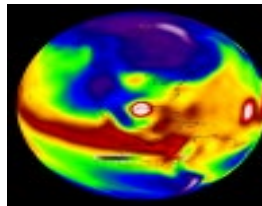
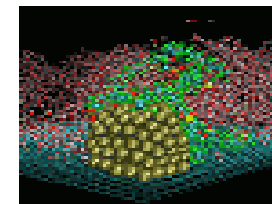
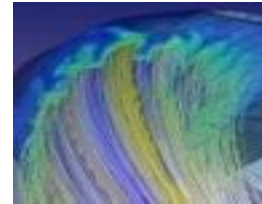
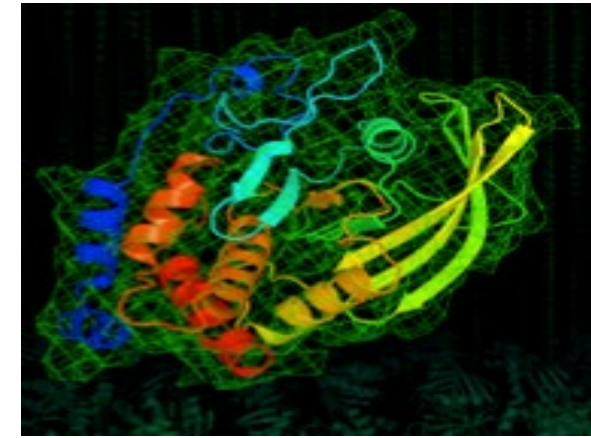
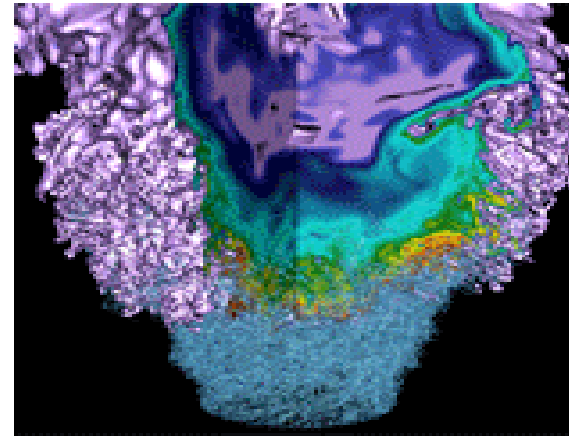




- ▶ Balance data halls using Purkey instruments and Tileflow Software, to ensure cold aisle temps $\leq 78.5^{\circ}\text{f}$. at top of rack.
- ▶ Raised CWST to get all of the CRAH control valves at their mid range.
- ▶ Operators monitor weather patterns and redundant cooling tower storage to extend economizer hours when possible.
- ▶ My biggest bang is staying on my economizer as long as possible.
- ▶ With my water side economizer, it's as far as I can go. Most later version data centers around me are using 100% outside air or probably half have gone to the Munters Evaporative Cooling units.

SO THIS IS HOW WE HAVE DETERMINED
HOW HOT WE CAN GO

National Energy Research Scientific Computing Center (NERSC) Shyh Wang Hall



7x24 – Shaping The Future
Phoenix, Arizona
October 17, 2017
Dale Sartor, PE

Shyh Wang Hall, the New Home for NERSC



- 142,000 square feet total
- 7 MW IT load to start, then up to 17, then ???
- IT load will dominate building
- 4 large AHUs for air-cooled loads
- 4 cooling towers for water cooled loads
- Water-cooled supercomputers
- Air and water side economizers
- IT loads cooled without compressors
- Air-side heat recovery for heating offices

High and Low Density Computing



NERSC hosts Cori
(#5 Top 500, Nov 2016)

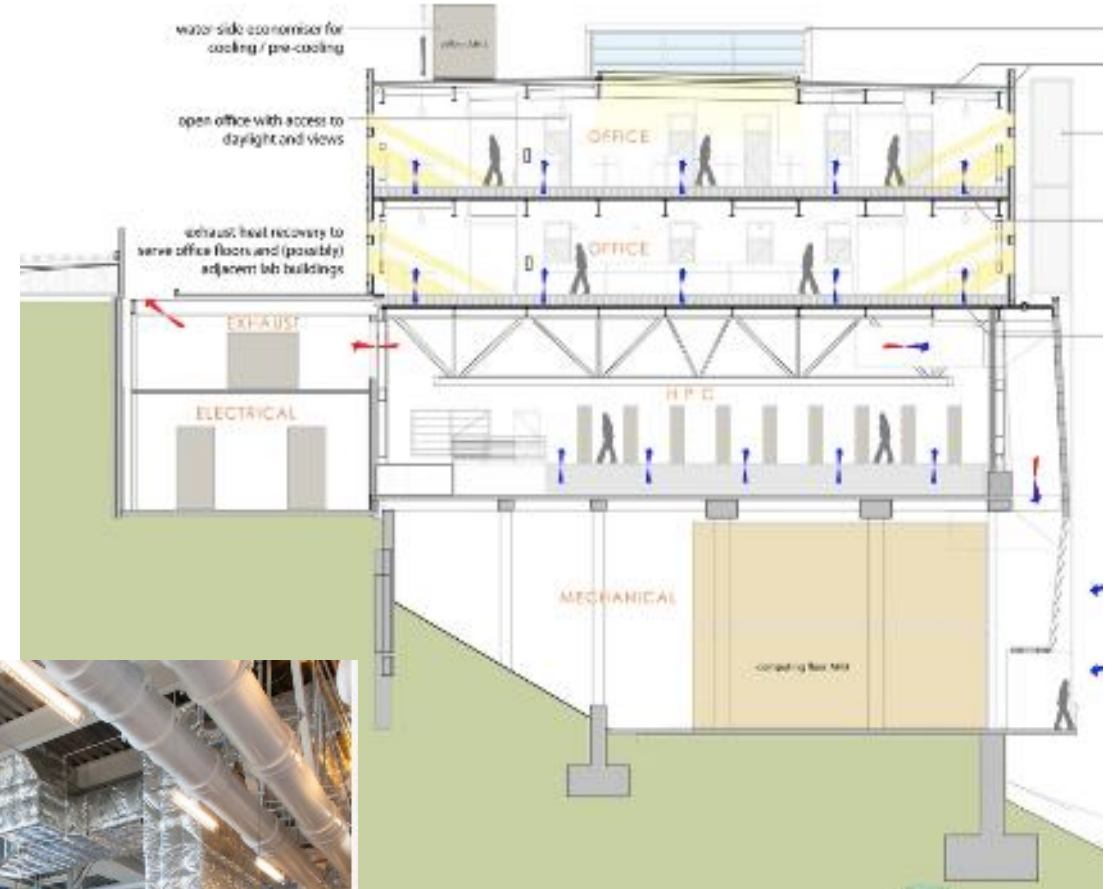
File Systems and Air
Cooled Computers



Free Cooling - Air System Design



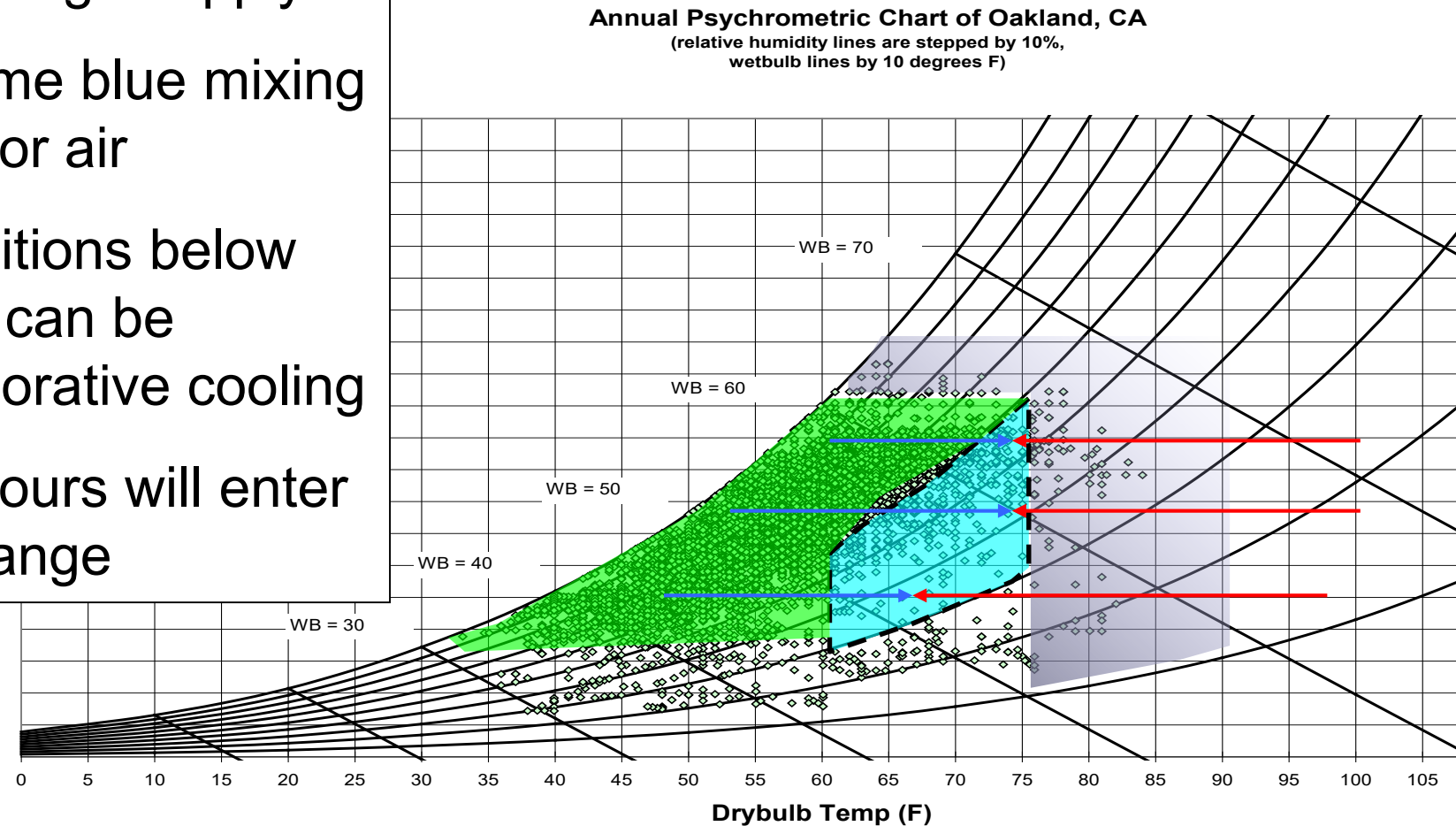
- 2 MW Air Cooling (17 MW max)
- Annual PUE less than 1.1
- Air-side economizer
- Direct evaporative cooling for humidification & cooling



Outside Air Based Design



1. Blue = original design supply
2. Green can become blue mixing return and outdoor air
3. Most of the conditions below and right of blue can be satisfied w/ evaporative cooling
4. Hot and humid hours will enter the “allowable” range



Free Cooling - Water Based Design



- 10 MW liquid cooling (20 MW max)
- Annual PUE less than 1.1
- Closed-loop treated cooling water from cooling towers
- Headers, valves and caps for modularity and flexibility



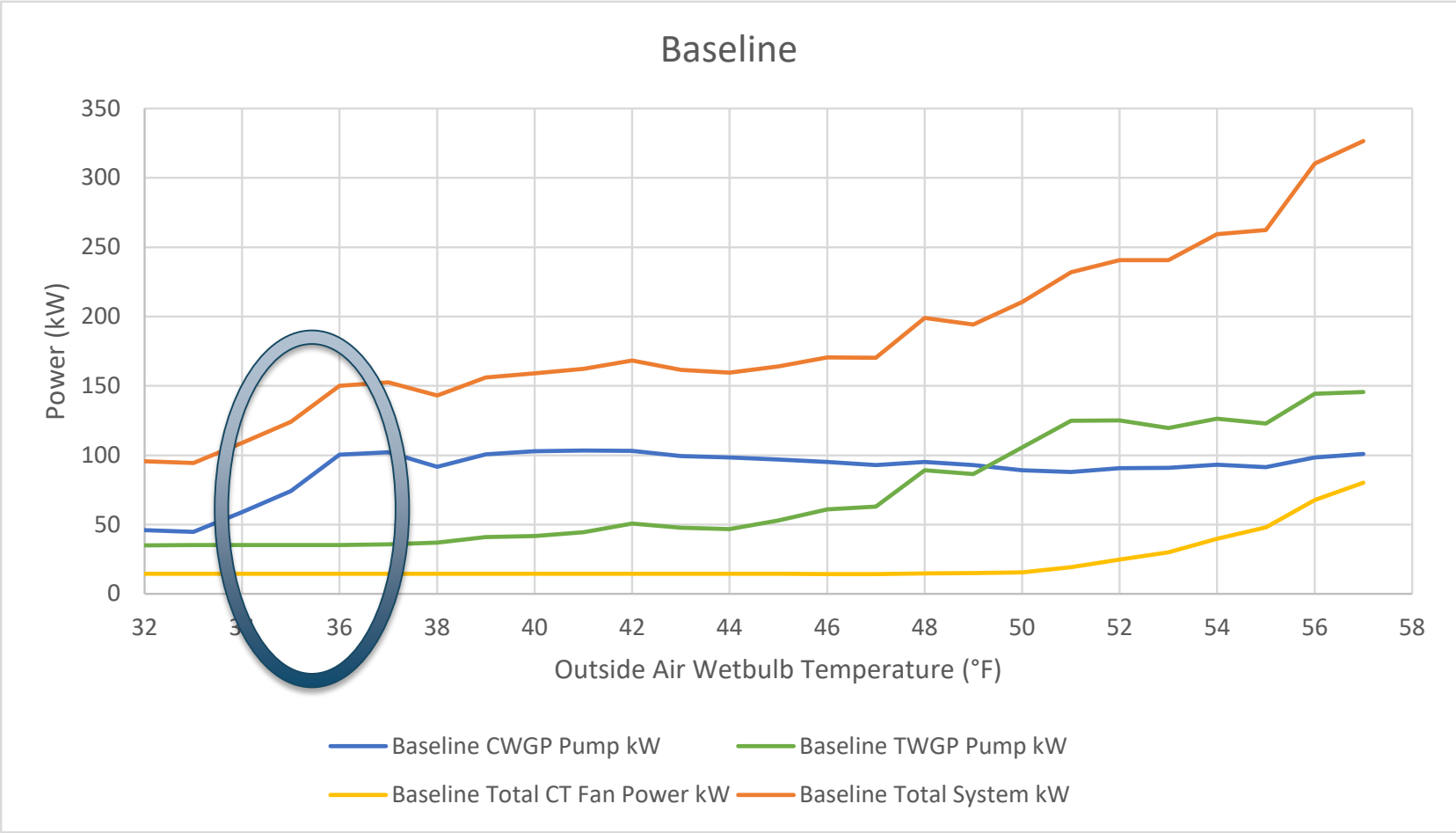
Real Life Results



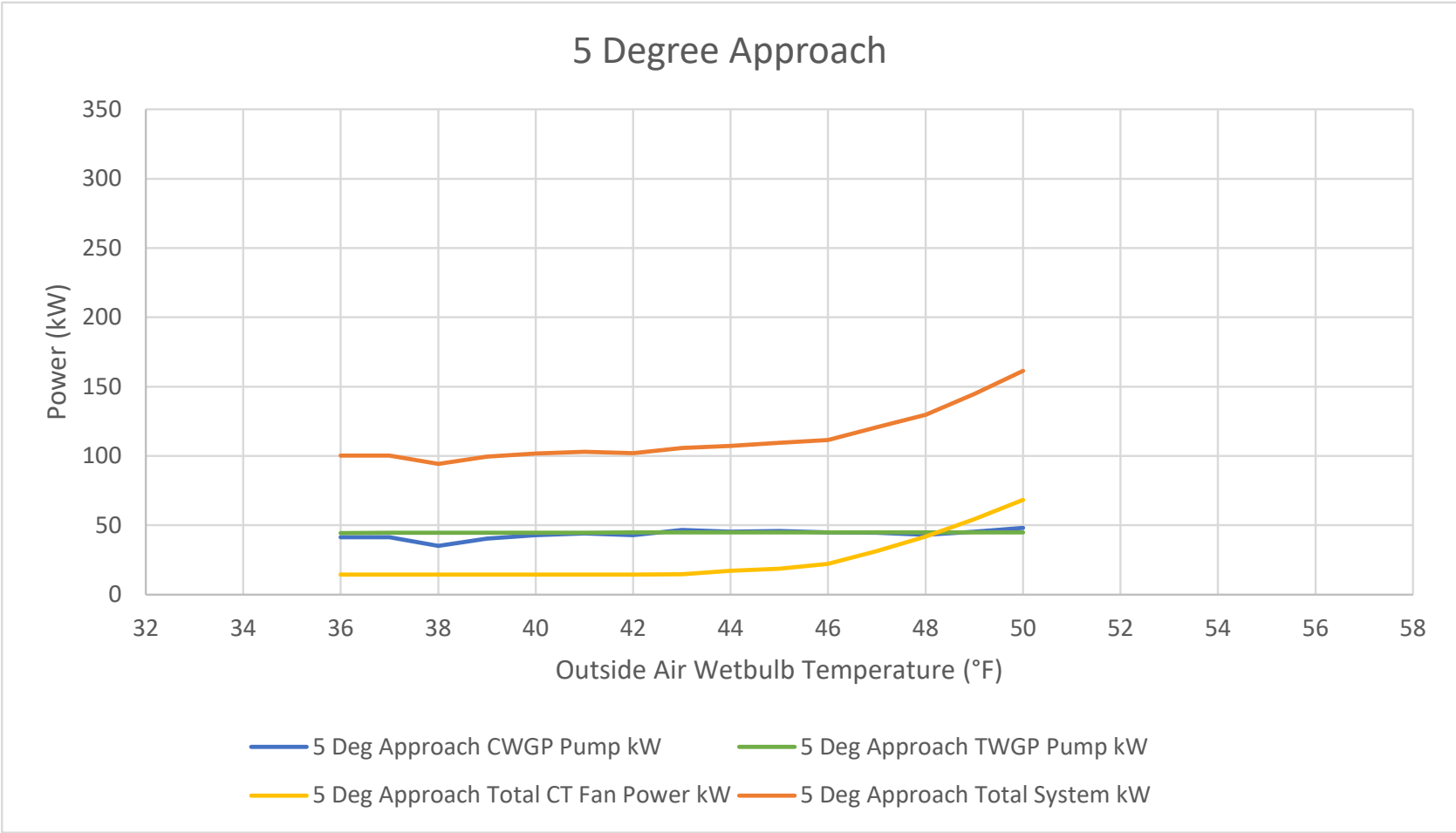
- Performance
- Opportunities for improvement/optimization
- Lessons learned



Liquid Cooling Performance Baseline



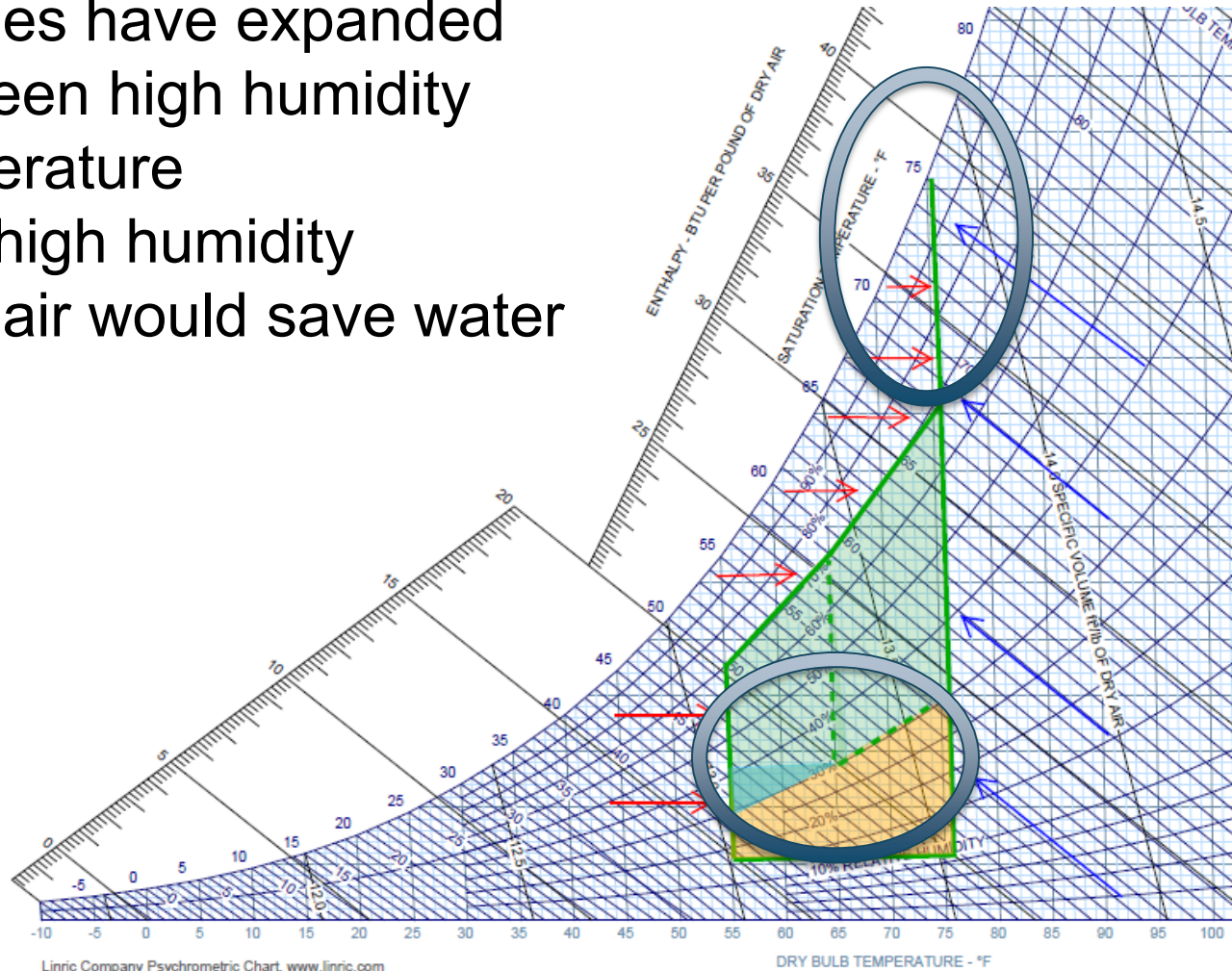
Liquid Cooling Performance Balanced



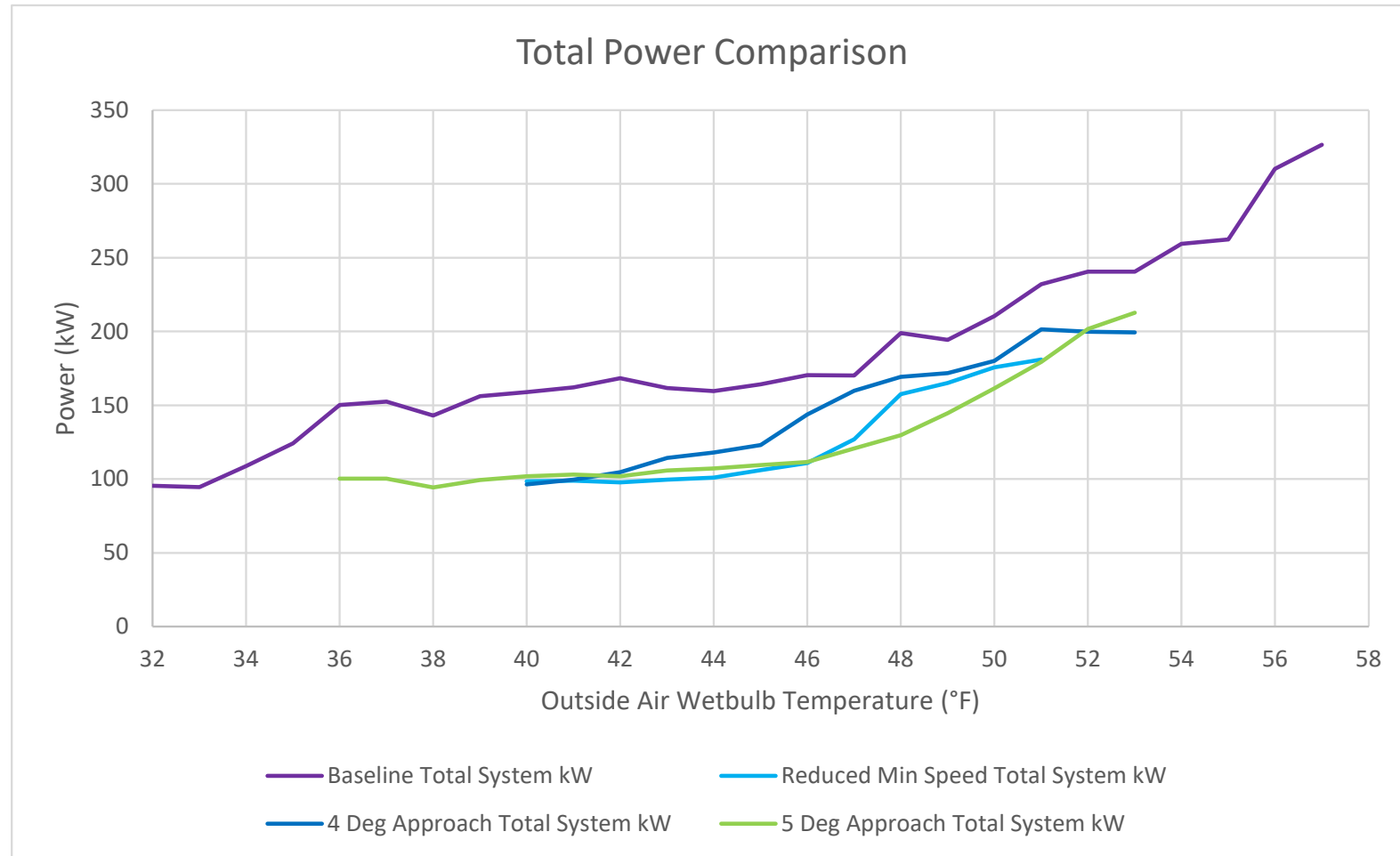
Taking Full Advantage of Recommended Ranges



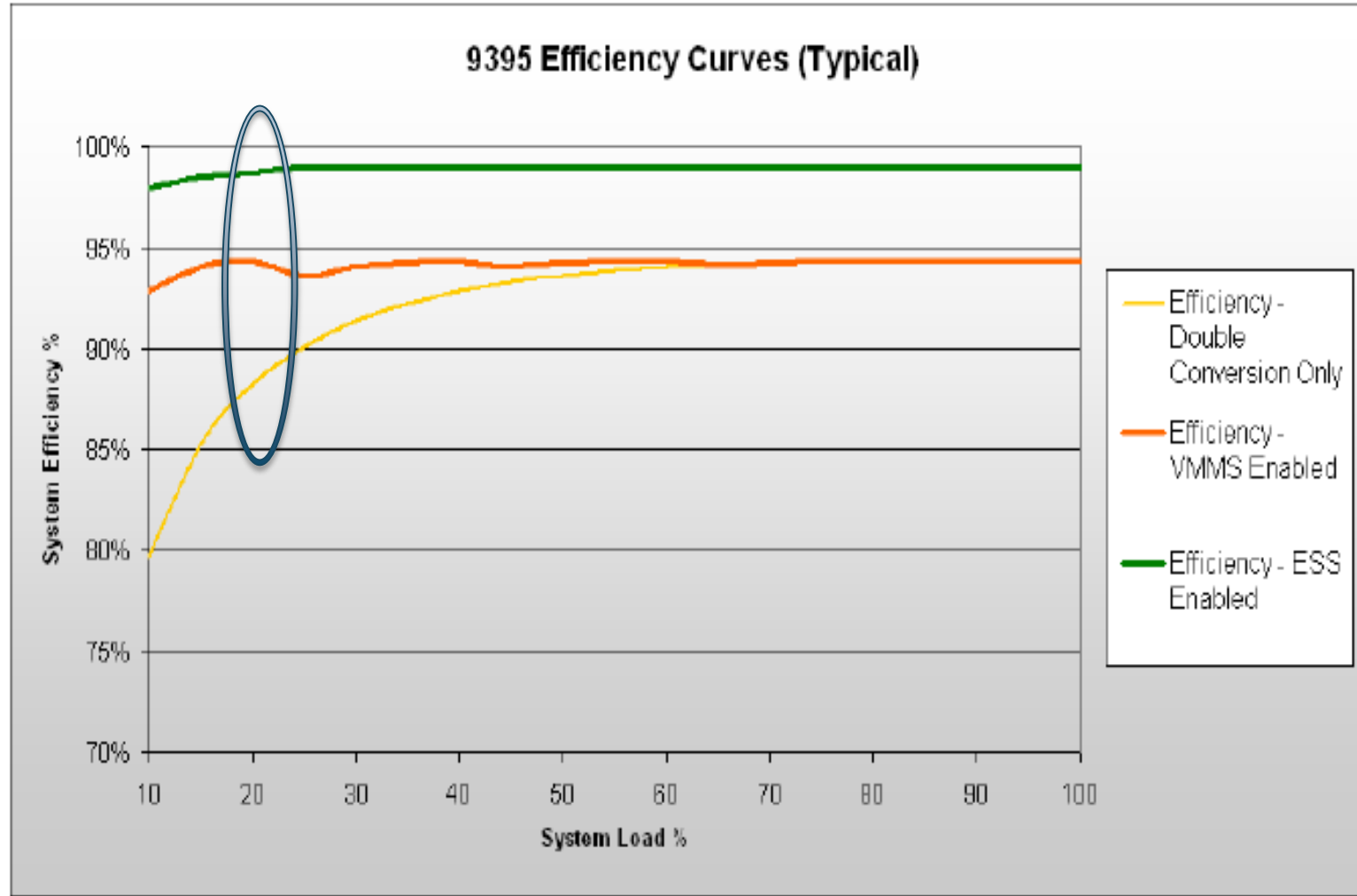
- Allowable ranges have expanded
- Trade off between high humidity and high temperature
 - We chose high humidity
- Allowing dryer air would save water



Cooling System Optimization



UPS Double Conversion Losses



Electricity and Water Savings



		Energy Savings (kWh)		Water Savings	Cost Savings	PUE
	Measure Title	Estimated	Verified	Gallons	\$	Reduction
Controls						
1	Optimize Cooling Tower Fan and Pump Controls	-	360,000	100,000	\$ 20,880	0.007
2	Optimize Closed Loop Pump Control	240,000	-	110,000	\$ 13,920	0.005
3	Optimize AHU SAT and Flow Control	300,000	-	-	\$ 17,400	0.006
4	Reset Cooling Water Supply Temperature	600,000	-	220,000	\$ 34,800	-
5	Install Firmware to Enable ESS Mode for UPSs	190,000	-	65,000	\$ 11,020	0.004
Physical Projects					\$ -	
6	Cold Aisle Partial Containment	100,000	-	-	\$ 5,800	0.002
Total		1,400,000	400,000	500,000	\$ 100,000	0.025



IT kWh 48,200,000 *Extrapolated based on typical operation*
 Total Non-IT kWh 3,200,000 *Does not include CRAY fans*
 PUE 1.07
 Estimated Post-Case PUE 1.04
 Savings as a Fraction of Cooling System kWh 56%

Our Improvement Team Approach



1. Identify opportunities
2. Identify critical control boundaries
3. Try it out!
4. Verify using trend data
5. Repeat until optimized

All parties work closely throughout the project

- Involve full team from measure development through implementation
- Question everything
- Incremental, iterative process can be most effective
- Don't underestimate interconnectivity of systems
- A sub 1.1 PUE data center can still be improved!

Our Identified Savings are Equivalent to a 1 MW Solar Array



B59/NERSC

1 MW Solar Array –
~4 football fields and \$4 Million

37% Implemented To-Date



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